



# 2024 Policy Updates



## **Age Restrictions**

- **Children 11 and Under:** must be accompanied by a parent or guardian who is 16 years or older to use the aquatics facility.
- **12-15-year-olds Daily Admissions:** must have a parent check-in the first day and fill out an information sheet, sign off on pool rules, behavior expectations and penalties.
- **12-15-year-olds Season Pass Holders:** must have information sheet filled out by parent, sign off on pool rules, behavior expectations and penalties.
- Family passes: must have updated information, sign off on pool rules, behavior expectations and penalties.

**Why?:** To reduce the number and severity of behavior-related instances at Rosedale Rapids by increasing management's ability to respond to issues that arise as well as notify parental figures when needed should a medical emergency occur.

## **Behavior Policy**

To establish a fixed rule for dangerous or disruptive behavior, we will be implementing a Three-Strike Rule.

An Individual can receive a strike after repeated disregard for facility rules, other patrons, and/or staff attempts to promote the safety of the facility. A strike is also an automatic result of any illegal or aggressive behavior towards staff and/or others in and/or around the facility. *\*Management holds the discretion in involving other authorities based on the severity of the incident.*

### *Behavior Policy for Children:*

- First Strike - Ejection from the facility for one day.
- Second Strike - Suspension from facility use for one week.
- Third Strike - A ban from the facility for the remainder of the season.
  - *Management has the discretion to ban an individual on a first offense if the incident is in any way illegal, and/or aggressive/threatening to staff and/or patrons.*

- *If the duration of the ban is to end after Rosedale Rapids' last scheduled open day, the remaining time of the ban can be rolled over to the beginning of the next season if deemed fit.*
- Staff may use other corrective actions before calling a manager to implement a strike (eg. time out, having management talk and explain the rules.)

**Why?:** Set standards for management and the public in rule enforcement.

### ***Lifejacket Policy***

- Lifejackets and certain flotation devices are allowed in all pools except for the deep end/diving well.
- Flotation devices allowed include but may not be limited to puddle jumpers, Coast Guard-certified lifejackets, and medically necessary flotation aids.
- Children in any flotation device regardless of age must be within arm's reach of a parent or guardian at all times.
- Other flotation aids such as baby floats and water wings are restricted to the rec pool only.
- Staff can change or restrict the use of non-medically necessary flotation devices based on the safety and visibility of the pool.

**Why?:** The previous policy of not allowing lifejackets in the lap pool was to ensure that the parents/guardians stayed within arm's reach of children that may otherwise be allowed to float off if in a life jacket. This new policy **will remove the no lifejacket rules for the lap pool** and then within arm's reach policy will remain. *(See General Facility Rules)*

### ***Lazy River Children's Policy***

Children may ride on the laps of a parent or guardian in the Lazy River. Children 2 and under are not required to wear lifejackets and are allowed to ride on the laps of parents/guardians.

**Why?:** To stay in line with children within arm's reach, this policy aims to make parents and children safer in the Lazy River by allowing children 2 and under to ride on the laps of a parent or guardian.

### ***Glass Policy***

No iPads/tablets, cell phones, cameras, and diving masks are allowed in or around the water, including those in protective cases.

**Why?:** To reduce the possibility of damage to the facility.

## **Family Swim Rules**

- During Family Swim hours, the facility will be open for families/households only.
- Parents, grandparents, or guardians (18+) will need to accompany their children during this time.
- Children cannot enter without parents, grandparents, or guardians with them and must be supervised the whole time.
- Families are defined as at least one parent or guardian 18 years or older accompanying one or more children that they have legal guardianship over.

**Family Swim Price:** Pending approval.

**Family Hours:** Pending approval.

## **General Facility Rules** *(Some verbiage may have been updated to be more accurate/concise)*

- Appropriate swimwear is required in the pool – no street clothes allowed.
- All guests are to shower before entering the pools.
- Diving in designated areas only – no shallow water diving.
- No running inside the facility.
- No rough play in or around the pools.
- Food and drink must stay in the concessions area – containers with caps are allowed in the pool areas.
- Outside food and drink are not allowed, including coolers.
- Alcoholic beverages, tobacco products, and all illegal substances are not permitted on city property.
- For your safety, guests with open cuts, abrasions, or sores are not permitted in the water.
- Lifeguards and staff have the authority to prohibit any behavior or activity that poses a risk of injury.
- Children who are not potty trained are required to wear swim diapers.
- Swim goggles only – no diving masks allowed.
- The City of Fort Dodge and Rosedale Rapids are not responsible for any damaged, lost, or stolen property.
- Management reserves the right to close the entire facility and/or portions of it due to inclement weather or low patron usage.
- Management reserves the right to limit access to any of the pools or features for safety reasons.